

TASK: Correct Creep Down on Intermediate Rail of Combination or SUSD Cordless Shades

Use If/When: Intermediate rail is creeping down from headrail

Tools Needed: Flathead Screwdriver, Phillips Head Screwdriver

Example of the Intermediate Rail creeping down on a Combination or SUSD Cordless shade.



1. Raise shade fully. Remove the shade from the installation brackets using a flat head screwdriver. Place the screwdriver between back of the headrail and the bracket. Twist the screwdriver and shade will remove from bracket.

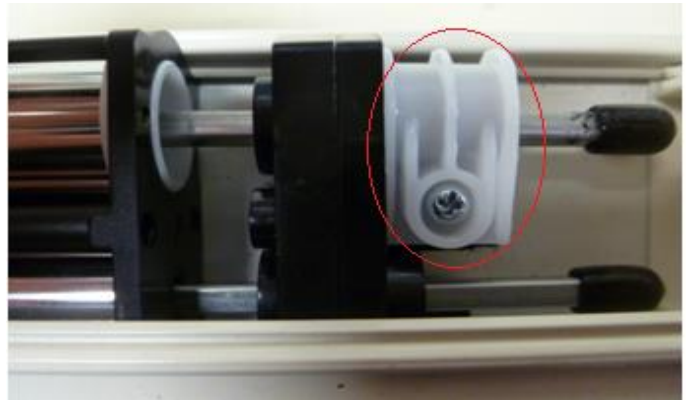


2. Place shade on a flat surface. Remove the dust cover using a flat head screwdriver. Starting with the top corner, run the screwdriver across the top. Put pressure on the back to remove.



3. Confirm that shade is equipped with a regulator on right side of headrail.

Note: If regulator is missing or felt on regulator is sticking out, please contact customer service for remake.



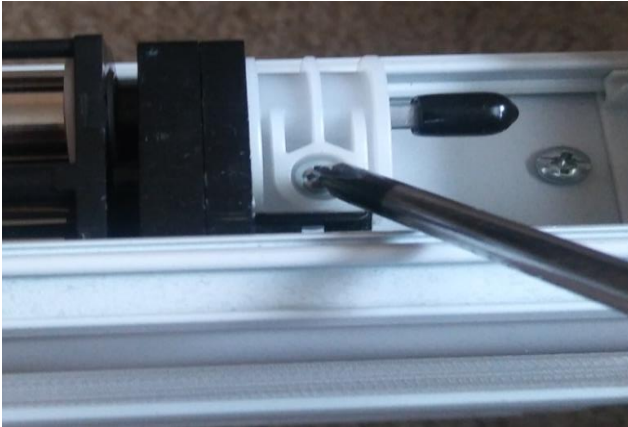
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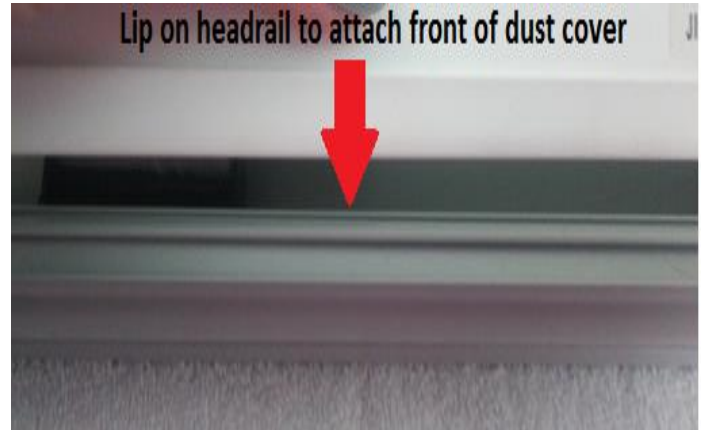
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4. Stack the shade fully. Using a Phillips head screwdriver, turn screw on regulator clockwise, $\frac{1}{4}$ turn at a time. Extend shade to confirm if creep down of the top shade still exists.

Note: This step may need to be repeated several times before corrected. If shade begins to operate hard, the screw can be adjusted by turning counter clockwise, $\frac{1}{4}$ turn.



5. Once corrected, replace dust cover by attaching the top first and pushing down on back, until snapped into place.



6. Reinstall shade into mounting brackets. Operate shade up and down to ensure shade is operating correctly.



If issue is not corrected by following steps, please contact customer service for remake.