


<p style="text-align: center;"> SPRINGS WINDOW FASHIONS <small>the Best Experience Company</small>  </p> <p style="text-align: center;"> Springs Window Fashions Customer Service </p>	<p style="text-align: center;">Title:</p>	<p style="text-align: center;">Use If/When:</p>
<p style="text-align: center;">Last Revised: 01/30/17</p>	<p style="text-align: center;"> Cellular and Pleated Cordless – Creeping Down When Shade is Raised </p>	<p style="text-align: center;"> Cordless Cellular or Pleated shade is not staying in the raised position </p>

***Only applicable for shades that were just installed within 24 hours. Shades installed over 24 hours should be remade/sent for repair.**

Note: When the shade is in the raised/compressed position and begins to break away from the headrail, this can be attributed to several factors. Most causes are internal and not easy to troubleshoot. However, one cause that can be adjusted is the weights in the bottomrail.

1. Remove one bottomrail end cap.




2. Slide aluminum slat from bottomrail.



3. Remove bottom weights one at a time starting with center weight. Recommend using a flat head screw driver (cover with towel to prevent scratching). Check operation and remove additional weights if needed. Make sure shade remains balanced when weights are removed.



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4. Replace aluminum slat and end cap. Raise and lower several times to ensure proper operation.



If this troubleshooting does not correct issue, please contact customer service to remake.