

TASK: Correct Uneven Intermediate Rail of Cordless Bottom Up Top Down Shades (2015 model and after)

Use If/When: Intermediate rail is not even when shade is raised.

Tools Needed: Flathead Screwdriver

Example of intermediate rail hanging uneven.



1. Cellular and Pleated shades under 36" W use one handle center on both the intermediate rail and bottom rail. Shades over 36" W require 2 handles spaced equal distance as far as can comfortably reach.



2. Lower the intermediate rail all the way down and insure the cords are taut.



3. Place the handles as far apart as you can comfortably reach.



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4. Raise the intermediate rail by applying the same amount of lift force to both handles.



5. If this does not correct the issue, remove the shade from the installation brackets.



6. Check the brackets to ensure that they are a minimum of 3" in from each end. If not, reposition the brackets.



7. Reinstall shade back into brackets by attaching the front of shade to the front of the brackets. Push back on shade until it snaps into place.



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8. Raise and lower the intermediate rail several times to ensure proper operation.

